



# Terms of Service – Stello8

**Effective Date:** 04/14/2026

**Company:** Stello8 Inc.

**Location:** Montreal, Quebec, Canada

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## 1. Introduction

Welcome to Stello8.

Stello8 is a **marketplace platform** that connects healthcare facilities with independent caregivers.

By using our platform, you agree to these Terms of Service.

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## 2. Marketplace Nature (VERY IMPORTANT)

Stello8 is **not an employer, staffing agency, or healthcare provider.**

- 👉 We do not employ caregivers
- 👉 We do not assign workers
- 👉 We do not supervise services

Caregivers provide services independently, and facilities are responsible for selecting and supervising caregivers.

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## 3. User Accounts

To use Stello8, you must:

- Provide accurate information
- Maintain account security
- Be legally authorized to work or operate

We reserve the right to suspend or remove accounts if necessary.

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## 4. Caregiver Terms

Caregivers agree that:

- They act as **independent contractors**
- They choose their own shifts
- They are responsible for their services
- They are responsible for taxes and compliance

Stello8 does not guarantee any work or income.

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## 5. Facility Terms

Facilities agree that:

- They are responsible for selecting caregivers
- They supervise and manage all work performed
- They comply with all applicable laws and regulations

Facilities are responsible for verifying that caregivers meet their requirements.

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## 6. Payments & Fees

Stello8 charges a **service fee** for use of the platform.

- Facilities may pay a service fee per completed shift
- Caregivers may be subject to a service fee per shift (if applicable)

All fees are clearly displayed before confirmation.

Payments are processed through third-party providers such as Stripe.

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## 7. Cancellations & Disputes

Users are responsible for managing cancellations and disputes.

Stello8 may assist but is not responsible for resolving disputes between users.

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## **8. No Guarantees**

Stello8 does not guarantee:

- Availability of caregivers
- Completion of shifts
- Quality of services

All services are provided directly between users.

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## **9. Liability Limitation**

To the maximum extent permitted by law:

Stello8 is not liable for:

- Services provided by caregivers
  - Actions of facilities
  - Any damages arising from platform use
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## **10. Compliance with Laws**

Users agree to comply with all applicable laws, including:

- Employment laws
  - Healthcare regulations
  - Tax obligations
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## **11. Account Suspension**

We may suspend or terminate accounts for:

- Violations of these terms

- Fraudulent or harmful activity
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## 12. Privacy

Use of the platform is also governed by our Privacy Policy.

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## 13. Changes to Terms

We may update these Terms at any time. Continued use means you accept the updates.

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## 14. Governing Law

These Terms are governed by the laws of:

👉 Quebec, Canada

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## 15. Contact

✉ Email: [hello@stello8.com](mailto:hello@stello8.com)

📍 Montreal, Quebec, Canada