

Privacy Policy – Stello8

Effective Date: 04/14/2026

Company: Stello8 Inc.

Location: Montreal, Quebec, Canada

1. Introduction

Stello8 (“we”, “our”, “us”) respects your privacy and is committed to protecting your personal information.

This Privacy Policy explains how we collect, use, and protect your information when you use our platform.

2. Information We Collect

We may collect the following:

Personal Information

- Name
 - Email address
 - Phone number
 - Profile information (bio, photo, etc.)
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Caregiver Information

- Certifications
 - Work experience
 - Availability
 - Verification documents
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Facility Information

- Facility name
 - Contact details
 - Location
 - Shift postings
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Payment Information

Payments are processed securely through third-party providers such as Stripe. We do not store your full payment details.

3. How We Use Your Information

We use your information to:

- Provide and operate the platform
 - Connect caregivers and facilities
 - Process payments
 - Verify user profiles
 - Improve user experience
 - Communicate with users
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4. Sharing of Information

We may share information:

- Between caregivers and facilities (for shift matching)
- With service providers (e.g., payment processing)
- When required by law

We do **not sell your personal data**.

5. Data Protection

We take reasonable measures to protect your data, including:

- Secure servers

- Access controls
 - Data encryption where applicable
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6. Your Rights (Quebec Law 25)

If you are in Quebec, you have the right to:

- Access your personal data
- Request correction of your data
- Request deletion of your data

To exercise your rights, contact us at:

 hello@stello8.com

7. Data Retention

We keep your information only as long as necessary to provide our services and comply with legal obligations.

8. Cookies & Tracking

We may use cookies to:

- Improve platform performance
 - Analyze usage
 - Enhance user experience
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9. Third-Party Services

We may use third-party services such as:

- Stripe (payments)

These services have their own privacy policies.

10. Marketplace Disclaimer

Stello8 is a **marketplace platform** that connects independent caregivers and facilities.

We do not employ caregivers and are not responsible for services provided by users.

11. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page.

12. Contact Us

If you have questions, contact us:

 Email: hello@stello8.com

 Location: Montreal, Quebec, Canada