

Accessibility Statement

Effective Date: 12/12/2025

Medeza is committed to providing a platform that is accessible to all users, including people with disabilities. We believe everyone should be able to access and use our services with dignity, independence, and equal opportunity.

Our Commitment

We strive to make the Medeza platform accessible and user-friendly for workers and businesses across restaurants, bars, and warehouses.

We are actively working to improve accessibility and usability across our website and digital services.

Accessibility Standards

Medeza aims to align with:

- **Web Content Accessibility Guidelines (WCAG) 2.1**, Level AA
 - Applicable accessibility laws and standards in Canada, including:
 - **Accessibility for Ontarians with Disabilities Act (AODA)**
 - **Québec accessibility and human rights legislation**, where applicable
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Accessibility Features

We work to ensure that our platform includes:

- Clear and readable text
- Logical navigation and consistent layouts
- Keyboard-accessible functionality
- Compatibility with screen readers and assistive technologies
- Sufficient color contrast where possible

Accessibility considerations are included as part of our ongoing design and development process.

Ongoing Improvements

Accessibility is an ongoing effort.

We regularly review our platform and make updates to improve accessibility as technologies, standards, and user needs evolve.

Limitations

While we strive for full accessibility, some areas of the platform may not yet be fully accessible. We appreciate your patience as we continue to improve.

Feedback & Support

If you experience any difficulty accessing Medeza or have suggestions to improve accessibility, we want to hear from you.

Please contact us at:

 accessibility@medeza.com (or support@medeza.com)

When contacting us, please include:

- A description of the issue
- The page or feature involved
- The device and browser you are using (if possible)

We will make reasonable efforts to respond and address concerns promptly.

Alternate Formats

Upon request, we can provide information in alternate formats where reasonably possible.

Updates to This Statement

This Accessibility Statement may be updated from time to time.
Any changes will be posted on this page with a revised effective date.
